Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature Pen &amp; Display do not match</td>
<td>• Check dip switch setting &amp; proper chart</td>
</tr>
<tr>
<td></td>
<td>• May also be hysteresis, see p. 4 “PENS”</td>
</tr>
<tr>
<td></td>
<td>• Need for pen adjustment, see p. 4 “PEN ADJUST”</td>
</tr>
<tr>
<td>Instrument is not responding to key presses</td>
<td>• Keypad may be locked, check dip switch #8</td>
</tr>
<tr>
<td></td>
<td>• Slower, firmer key presses (may take multiple presses)</td>
</tr>
<tr>
<td>Instrument turns off</td>
<td>• Check AC adapter connection (widen prongs of adapter to fit together)</td>
</tr>
<tr>
<td></td>
<td>• Display may be off, check dip switch #7</td>
</tr>
<tr>
<td>Probe exposed to environments exceeding 95% RH for extended period</td>
<td>• Probe should be dried out under normal ambient conditions - Time required varies on Temp., RH &amp; Air Flow</td>
</tr>
<tr>
<td>Alarm symbol is flashing in digital display</td>
<td>• Alarm sounds audibly for 60 seconds if out of range conditions occur, then indicator will flash until alarm key is depressed &amp; alarm is reset (depress MIN/MAX keys for information).</td>
</tr>
<tr>
<td>Display shows dc and indicator on the left part of the digital display</td>
<td>• Factory repair is necessary, send to Dickson for repair</td>
</tr>
<tr>
<td>Display shows E (lower left of digital display)</td>
<td>• System error or error in calibration, send to Dickson</td>
</tr>
<tr>
<td>Out of calibration or Questionable accuracy</td>
<td>• Instrument exposed to harsh environments or stressful conditions, see “CALIBRATION” procedure in manual</td>
</tr>
<tr>
<td></td>
<td>• Return to factory for re-calibration</td>
</tr>
<tr>
<td>Display won’t light up</td>
<td>• Check dip switch #7. Switch should be off</td>
</tr>
<tr>
<td>Unit won’t work at all</td>
<td>• Check both dip switch #7 &amp; #8. Both should be off to allow operation</td>
</tr>
<tr>
<td>Pen trace too fine or absent</td>
<td>• Pen may need to be replaced, moistened or sanded</td>
</tr>
<tr>
<td></td>
<td>• Remove pen cap</td>
</tr>
<tr>
<td>Display shows Err</td>
<td>• Temperature being monitored is too high, see p. 2</td>
</tr>
<tr>
<td>Display shows Prob</td>
<td>• Temperature being monitored is extremely cold or probe is disconnected</td>
</tr>
<tr>
<td>Display shows cold</td>
<td>• Temperature being monitored is too low, see p. 2</td>
</tr>
<tr>
<td>Display and unit are frozen</td>
<td>• Reset the unit by shutting it down (unplug the AC adapter and take the batteries out) then restore power source and turn it on.</td>
</tr>
</tbody>
</table>

Factory Service & Returns

We recommend that damaged instruments be returned to our factory for complete repair. Before returning any instrument or package, please call for a Return Authorization (RA) number. When calling please have the following information available:

1. P.O. number for out-of-warranty units.
2. Serial number of unit.
3. Model number of unit.
4. The problem you’re experiencing with unit.

Clearly mark the RA number on the outside of the package and return the instrument, shipping prepaid. Delivery will be refused for packages sent without RA numbers.

The Dickson Warranty

Dickson warrants the THDx line of instruments will be free from defects in material and workmanship or accidental damage for a period of twelve months after delivery. In the event of a claim under this warranty, the product or part must be returned to the factory for repair or replacement (shipping prepaid) with a Return Authorization Number (see repair information above). It will be repaired or replaced at Dickson’s option without charge. This warranty does not cover routine calibration, pen, chart and battery replacement. The foregoing warranty and remedy are exclusive and in lieu of all other warranties either expressed or implied. Dickson shall not be liable for consequential or incidental damages resulting from failure or malfunction of its products. Dickson makes no warranty for products not manufactured by it or for any products modified by buyer, or subject to misuse or neglect.
**Quick Start**

Your THDx recorder has been preset to operate using the most popular settings.

**Recording Time:** 7 day  
°F/C: °F  
Temperature Range: -20 to +120°F  
Variables Recorded: °F and %RH

Pens and a chart have already been installed for your convenience. All you need to do to start using your THDx recorder with the settings listed above is follow these quick start instructions:

1. Plug in the AC adapter  
2. Set the appropriate time by inserting a coin into the groove in the chart hub and turning clockwise until the correct hour and day on the chart is referenced to the timing clip. (See “Instrument Anatomy” on p. 3. If you need assistance locating instrument parts.)  
3. Remove the protective pen caps  
4. Press the “ON/OFF” key and the pens will move to the current reading

After you get started using the “Quick Start Instructions”, we recommend that you also read the rest of the manual to ensure that you get the most out of your instrument.

Requires 4 “D” size batteries for battery back-up.

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**Specifications**

<table>
<thead>
<tr>
<th>Range</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Temperature:</strong></td>
<td>-20 to +120°F (-20 to +50°C), +40 to +110°F (+5 to +40°C)</td>
</tr>
<tr>
<td><strong>Humidity Range:</strong></td>
<td>0 to 95%RH (non-condensing)</td>
</tr>
<tr>
<td><strong>Calculated Dew Point:</strong></td>
<td>-22 to +122°F (-30 to +50°C)</td>
</tr>
</tbody>
</table>

**Sensors:**  
- Temperature: Thermistor  
- Humidity: Thin Film Capacitor

**Accuracy:**  
- Temperature: ±1.8°F (±1°C)  
- Humidity: ±2%RH between 0 and 60%  
- ±3%RH between 61 and 95%  
- Dew Point: 95% to 30%RH +2°C -2°C  
- 30% to 10%RH +4°C -3°C  
- 10% to 5%RH +8°C -7°C  
- 5% to 0%RH +49°C -48°C

**Probe:** .92” diameter x 5.9” long on an 8” cord  
(2.3 cm x 15 cm long on a 20.3 cm cord)

**Recording Times:** 1, 7, 14 & 31 day

**Average Response Time:**  
- Temperature: 30 seconds for 63% step change at 1CFM airflow  
- Humidity: 20 seconds to move 63% step change at 1CFM

**Chart:** 8” diameter (20.3 cm)  
**Display Resolution:** 1°F (1°C), 1%RH  
**Ambient Operating Conditions [body]:** 0 to 90%RH, +32 to +122°F (0 to +50°C)

**Power Supply:** 120V AC adapter with 4 “D” batteries for back-up power

**Average Battery Life:**  
- In 1-day recording mode= 2 months  
- 7-day mode= 3 months  
- 31-day mode= 4 months

**NOTE:** Response time is slower when using battery power source

**Calibration:** User calibration of zero

**Alarms:** Audio/Visual - high and low (warning mechanism, no controller functions)

**Mounting:** Free standing or wall mounting (keyholes)

**Dimensions:** 10.5” x 13.2” x 2.8”  
(26.7 cm x 33.5 cm x 7.1 cm)

**Weight:** Approx. 7 lbs. (3.2 kg) with batteries

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**Instrument Anatomy**

**Figure 1**

- Chart  
- Pen Cap Holders  
- Chart Guide Clip  
- Pen Lifting Bar  
- Chart Hub  
- Temperature Pen  
- Humidity/Dew Point Pen  
- Ac Adapter Jack  
- Alarm Sound Source

**Figure 2**

- Probe  
- Strain Relief  
- Probe Strain Relief  
- Probe Chord  
- Pen Lifting Bar  
- Chart Hub  
- Temperature Pen  
- Humidity/Dew Point Pen  
- Ac Adapter Jack  
- Alarm Sound Source
Operating Information

**Pens:** The blue pen has a longer pen arm and records humidity or dew point (depending on your dip switch selection, see p. 6). The red pen has a shorter arm and records temperature. The pens are offset of allow the red pen to glide under the blue pen. The blue pen indicates the correct time and the red pen precedes it by 3/16” of an inch.

The pens move in increments across the chart as sensor readings change. The display provides smoother and faster readings than the pens. At any given time there may be a slight discrepancy in the position of the pen and the reading on the display due to hysteresis. For visual spot checks the display is more accurate than the pen position but are within the stated specifications of the unit. (See “Specification” on p. 2)

**Pen Adjust:** Pen adjustment may be needed if the pens and display do not match exactly.
1. Make sure the pen lifting bar is lowered and press the “PEN HOME” key
2. Turn the chart hub clockwise, rotating the chart
3. With a small screwdriver loosen the pen adjust screw on the pen arms and adjust the pen tips to the outer most circle on the chart
4. Retighten the screws. After pressing “PEN HOME” again the pens should now read correctly with the display

**Probes:** The THDX probe sits in the cradle in the back of the unit. The THDX probe comes with the standard 8” cord. An extension cord can be ordered for remote sensing capabilities.

**Cord Installation:** If you have ordered an extension cord for remote sensing capabilities follow the instructions for cord installation listed below.
1. Turn the unit upside down or on its side so that you can see where the probe connects to the back of THDX
2. Twist and pull the black rubber strain relief, beginning on the back of the recorder body. (see instrument anatomy on p. 3)
3. Slide the strain relief on the cord
4. Inside you will see a standard connector which looks like a phone jack. Using a small screwdriver, press retention tab and the connector will pop out easily
5. Remove wand from cradle by sliding upward. repeat steps 1 throught 3 for the portion of the cord that connects to the wand
6. Return the wand to the cradle mounted position by sliding the wand down into the cradle until it fits into the grips. The probe can also be replaced by positioning it in back of the cradle area pressing it into the cradle until it snaps in place

**Power Supply:** We recommend using AC power with four “D” batteries installed as a back-up power source. This ensures that your recording will not be interrupted when there is a power failure. When the instrument is using battery power, the unit will update very slowly to extend battery life. The 120V AC adapter plugs into the back of the recorder beneath the probe cradle.

**LO BATT:** Low battery indicator

**UC:** The unit is in “User Calibration” mode. This is displayed in the upper right hand corner of the display.

**Reading Update Indicator:** These rectangles will flash along the bottom of the display as long as the recorder is taking readings. If you are using batteries as the power source the update indicator rectangles will still flash but the rate will be very slow in some modes and “B” will light on display. the rectangle furthest to the right is lit continuously when the unit is using battery power.

**MIN:** This symbol is displayed when you are setting a minimum alarm or when you have pressed the “MIN/ MAX” key and the minimum value is being displayed.

**MAX:** This symbol is displayed when you are setting a maximum alarm or when you have pressed the “MIN/ MAX” key and the maximum value is being displayed.

Keypad Operations

**Alarm ON/OFF**

This button turns the alarms on and off. When alarms are “ON” the alarm symbol appears on the display. When alarm sounds will sound audibly for approximately 1 minute and then it will stop. For a visual, the variable that has moved outside of the minimum or maximum points that you set will flash. (i.e. if you set a maximum alarm for +80˚F and temperature reaches +80˚F the temperature portion of the display will flash).

**MIN/MAX**

1. Press the “MIN/MAX” key once and the minimum values, during the recording time will be displayed for approximately 7 seconds.
2. Press the “MIN/MAX” key again and the maximum values, during the recording time, will be displayed for 7 seconds.
3. Press the “MIN/MAX” key a third time during this period and the display will show current readings. The unit will always return to current readings mode after 7 seconds.

**Pen Home**

Press the “PEN HOME” key while the unit is operating and the pens move to the outside of the chart. Press the “PEN HOME” key again and the pens will return to the current reading points on the chart.

**Display Change**

Press the “DISPLAY” key and the display will temporarily show the reading opposite of what is being recorded. (i.e. if dip switch #5 is off and you are recording the RH, pressing the “DISPLAY CHANGE” will temporarily change the display to show the dew point reading).

NOTE: If the unit does not respond to keypad, check to see that dip switch #8 is off.

The defaults for alarm setting are:

**Temperature:** +40˚F min to +110˚F

**Humidity:** 20% min, 80% max

**NOTE:** Alarm settings will return to the default when AC power fails and there are no batteries installed for back-up power.
**Dip Switch Set-Up**

To set-up the THDx for your specific application, you might need to change some of the Dip Switches. Every time you change a dip switch setting, you must push the up arrow key on the keypad to activate the new dip switch settings.

<table>
<thead>
<tr>
<th>Dip Switch</th>
<th>Setting</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1</td>
<td>#1 Off</td>
<td>1 day</td>
</tr>
<tr>
<td>#2</td>
<td>#2 Off</td>
<td>7 day</td>
</tr>
<tr>
<td>#3</td>
<td>#3 Off</td>
<td>14 day</td>
</tr>
<tr>
<td>#4</td>
<td>#4 Off</td>
<td>31 day</td>
</tr>
</tbody>
</table>

**Recording Time**

The THDx has four different recording time options: 1 day, 7 day, 14 day and 31 day. Dip Switch #1 and #2 control the recording time.

**Temperature Range**

The THDx will record in two temperature ranges. Dip switch #4 allows you to select the temperature range.

<table>
<thead>
<tr>
<th>Range</th>
<th>Dip Switch Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wide Range</td>
<td>#4 Off</td>
</tr>
<tr>
<td>-20 to +120°F (-20 to +50°C)</td>
<td></td>
</tr>
<tr>
<td>Narrow Range</td>
<td>#4 On</td>
</tr>
<tr>
<td>+40 to +110°F (+5 to +40°C)</td>
<td></td>
</tr>
</tbody>
</table>

**Calibration**

Your instrument was carefully tested and calibrated before being shipped from the factory. For greatest accuracy, we recommend factory re-calibration every 6 - 12 months. Call customer service at 630.543.3747. If you wish to do calibration yourself, follow these procedures. Factory supplied calibration salt capsules or electronic instruments recently calibrated at a certified lab are recommended. Wet psychrometers and instruments using mechanical sensing elements (human hair, wood elements, bimetals, etc.) should not be used. NOTE: The unit does not have to be recalibrated if you used a longer probe cord.

**Calibrate Temperature**

1. Press the “ON/OFF” key & “UP ARROW” key simultaneously to enter the “USER CALIBRATION” mode. Use dip switch #3 to select °F or °C. (°F= #3 Off, °C= #3 On). The display should read “UC” in the upper right hand corner of the display.
2. Place the THDx probe, along with your precision temperature instrument (your temperature standard) into a controlled environmental chamber allowing both instruments to completely stabilize for approximately 1 hour.
3. Match the THDx reading with your precision temperature instrument.
4. To raise temperature reading, press the “ALARM SET” key. To lower the temperature reading press the “ALARM OFF” key.
5. When calibration is complete, simply press the “ON/OFF” key to save calibration settings.

Calibration is stored in memory even after you turn the unit off. User calibration information will not be lost if AC power fails.

**Pen Installation**

1. Press the “PEN HOME” key to return pen to the home position.
2. Use the “PEN ARM” lifter to raise the pens.
3. Simply slide used pen cartridge off and slide new one on. Lower pen arm lifter.
4. Press the “PEN HOME” key to return pen to chart position.

**Chart Installation**

1. Press the pen home key to make pens move to the outside of the chart.
2. Press the pen lifting bar to raise the pens. Remove the recorded chart if present.
3. Place the new appropriate chart in the chart hub - being certain that the edge of the chart slides under the chart guide clips located at the outside of the chart. NOTE: The chart should lay flat on the dial face.
4. Set time by inserting a coin into the groove in the chart hub and turning clockwise until the correct hour (and day if applicable) on the chart is referenced to the timing clip.
5. Lower the pen lifting bar so that the pen tips rest firmly on the paper.
6. Press the pen home key to return the pens to position. At the end of tone recording time cycle, simply repeat steps 1-5, replacing the used chart with a new one.

**Calibration Humidity/Dew Point (using a controlled chamber)**

1. Turn the unit on and use dip switch #5 to select humidity or dew point. (RH= #5 Off) or (Dew Point= #5 On).
2. Use dip switch #3 to select °F or °C. (°F= #3 Off) or (°C= #3 On).
3. To activate the calibration mode, turn the unit off. Now press the “ON/OFF” key and the “UP ARROW” key simultaneously. The display should read “UC” in the upper right hand corner of the display.
4. Place the THDx probe, along with your precision temperature instrument (your temperature standard) into a controlled environmental chamber allowing both instruments to completely stabilize for approximately 1 hour.
5. Match the THDx reading with your precision RH/Dew Point instrument. To raise the RH/Dew Point reading, press the “UP ARROW” key. To lower the RH/Dew Point press the “DOWN ARROW” key.
6. When calibrating is complete, simply press the “ON/OFF” key to save calibration setting.

Calibrating in an open room, without the use of a salt capsule or a chamber, is not recommended as humidity can vary greatly within a very small area.